

# Aurora KiwiSaver Scheme

# **PRODUCT DISCLOSURE STATEMENT**

Offer of membership of the Aurora KiwiSaver Scheme This document replaces the Product Disclosure Statement Dated 23 August 2023 Dated 23 April 2024 | Issued by FundRock NZ Limited

This document gives you important information about this investment to help you decide whether you want to invest. There is other useful information about this offer on <u>www.disclose-register.companiesoffice.govt.nz</u>. FundRock NZ Limited has prepared this document in accordance with the Financial Markets Conduct Act 2013. You can also seek advice from a financial advice provider to help you to make an investment decision.

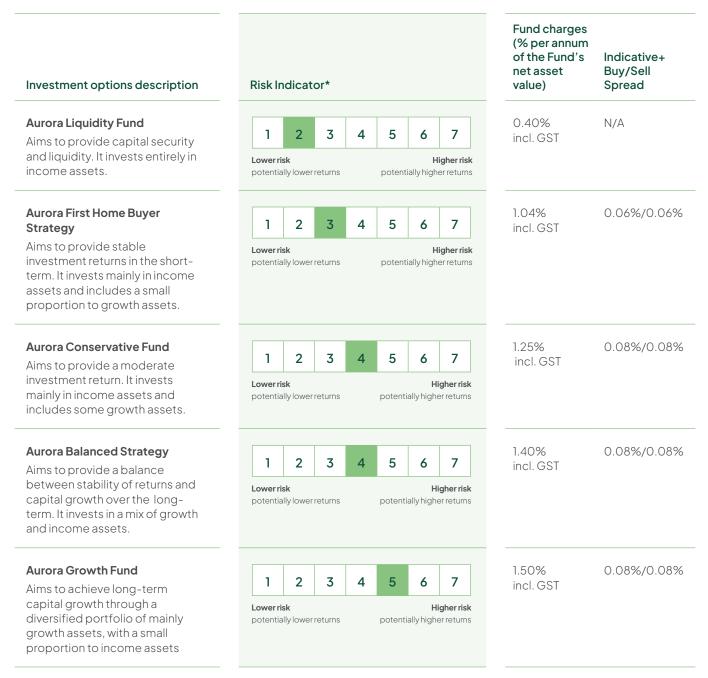
# 1. Key information summary

# What is this?

This is a managed investment scheme. Your money will be pooled with other investors' money and invested in various investments. FundRock NZ Limited (**FundRock, we, our or us**), will invest your money and charge you a fee for its services. The returns you receive are dependent on the investment decisions of FundRock and of its investment manager and the performance of the investments. The value of those investments may go up or down. The types of investments and the fees you will be charged are described in this document.

# What will your money be invested in?

This Product Disclosure Statement (**PDS**) for the Aurora KiwiSaver Scheme (Scheme) covers six investment options, including RetirementPlus. These investment options are summarised below. More information about the investment target and strategy for each investment option is provided in section 3, 'Description of your investment option(s)'.



\* The funds and strategies have been in existence for less than 5 years. The actual returns for the Aurora Conservative Fund and the Aurora Growth Fund have been used to calculate the risk indicators for the period 30 September 2021 to 31 March 2024. Market index returns (rather than actual returns) have been used to calculate the risk indicators for these two funds for the period 31 March 2019 to 30 September 2021. The actual returns for the Aurora Liquidity Fund have been used to calculate the risk indicators for the period 30 June 2022 to 31 March 2024. Market index returns (rather than actual returns) have been used to calculate the risk indicators for the period 30 June 2022. The strategies' risk indicators for the returns (rather than actual returns) have been used to calculate the risk indicators for the period 30 June 2022. The strategies' risk indicators are calculated based on their investment into the funds. The risk indicators may therefore provide less reliable indicators of the funds' and strategies' future volatility.

+ Buy/sell spreads are as at the date of this PDS and are indicative only. For the most up to date buy/sell spreads see <a href="http://www.fundrock.com/fundrock-new-zealand/frnz-documents-and-reporting/">www.fundrock.com/fundrock-new-zealand/frnz-documents-and-reporting/</a>.

## **RetirementPlus investment option**

The RetirementPlus investment option automatically invests your KiwiSaver savings in a pre-determined mix of funds offered in the scheme based on your age. Until you are age 51, you are invested 100% in the Aurora Growth Fund. From age 51 to 80, your investment risk is reduced every year. From age 80 onwards, you are invested 95% in the Aurora Conservative Fund and 5% in the Aurora Growth Fund. You can opt-in or out of RetirementPlus at any time without extra charge. Below is an example of how your savings are invested at different ages.



\* The RetirementPlus investment options have been in existence for less than 5 years. The actual returns of the underlying funds into which the RetirementPlus investment options invest have been used to calculate the risk indicators for the period 30 September 2021 to 31 March 2024. Market index returns (rather than the underlying funds' actual returns) have been used to calculate the risk indicators for the period 30 September 2021. The risk indicators may therefore provide less reliable indicators of the investment options' future volatility.

+ Buy/sell spreads are as at the date of this PDS and are indicative only. For the most up to date buy/sell spreads see www.fundrock.com/fundrock-new-zealand/frnz-documents-and-reporting/

See section 4 'What are the risks of investing?' for an explanation of the risk indicator and for information about other risks that are not included in the risk indicator. To help you clarify your own attitude to risk, you can seek financial advice. or work out your risk profile at <u>www.sorted.org.nz/tools/investor-kickstarter</u>.

# Who manages the Aurora KiwiSaver Scheme?

FundRock is the manager of the Scheme. See section 7 'Who is involved?' for more information.

# How can you get your money out?

Generally, you can only take your money out when you reach the age to qualify for New Zealand superannuation (currently age 65).

You can transfer your investment to another KiwiSaver scheme at any time.

In certain circumstances, you may be able to make an early withdrawal. These circumstances include the purchase of a first home, significant financial hardship and serious illness.

See section 2 'How does this investment work?' for more information.

# How will your investment be taxed?

The Scheme is a portfolio investment entity (**PIE**). The amount of tax you pay in respect of a PIE is based on your prescribed investor rate (**PIR**). This can be 10.5%, 17.5% or 28%. See section 6 'What taxes will you pay?' for more information.

# Where can you find more key information?

We are required to publish quarterly updates for each investment option. The updates show the returns, and the total fees actually charged to investors, during the previous year. The latest fund updates are available at <u>www.disclose-register.companiesoffice.govt.nz</u>. We will also give you copies of those documents on request.

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# 2. How does this investment work?

This PDS offers you membership in the Scheme. The Scheme is a KiwiSaver scheme and is registered under the Financial Markets Conduct Act 2013 (**FMC Act**).

The Scheme's investments are held by an independent custodian, and our operations are supervised by an independent supervisor, Public Trust. The Scheme is established as a trust and is governed by a trust deed between the supervisor and us.

The Scheme offers six investment options, including a RetirementPlus option, **each with a different investment objective and strategy**. See section 3 "Description of your investment options" for more detail.

Your money is pooled and invested with other members' money. The money you invest buys interests called 'units'. Units do not constitute legal ownership of a fund's assets but give you rights to the returns of the assets.

The price of each unit you receive depends on the value of the fund you invest into at the time you invest and any buy spread that applies. We calculate the unit price for a fund by subtracting the total value of the fund's liabilities from the market value of its assets and dividing that number by the number of units the fund has issued. The unit price is normally calculated each business day. A change in the value of the fund's assets affects the price of your units. The unit price for the funds will change as the market value of each fund's assets changes.

All Aurora funds have assets (the investments of the fund) and liabilities (the fees, taxes and other costs payable by the fund). No assets of a fund will be available to be applied to meet the liabilities of any other fund in this Scheme.

There is no Crown guarantee of any KiwiSaver scheme or investment product of a KiwiSaver scheme.

# The key benefits of the Scheme are:

- **Responsible investing:** the investments are managed using a combination of approaches that include environmental, social, and governance (**ESG**) considerations, the exclusion of companies involved in specific activities (which include revenue thresholds to the excluded activity), and the allocation of capital to companies and issuers that are willing and able to manage their impact on sustainability and the climate.
- **Choice:** A choice of six investment options with different objectives.
- **Investment expertise:** The Scheme provides access to a diversified portfolio of world class investment managers.
- **Transparency:** Aurora believes you should have visibility of what your money is invested in.
- **Experience:** The investments are managed by experienced professionals with expertise in manager selection and portfolio management.
- **Communication and reporting:** Aurora provide you with regular information about your investments.
- Advice: All members of the Scheme are given access to expert KiwiSaver advice.

These benefits are current at the date of this PDS and may change at any time. For more information, please see the Statement of Investment Policy and Objectives (**SIPO**) and the Other Material Information (**OMI**) document for the Scheme, available at <u>www.disclose-</u> <u>register.companiesoffice.govt.nz</u>. The OMI also outlines Aurora's investment manager selection and monitoring policy, with this document also available at www.disclose-register.companiesoffice.govt.nz.

The following information about KiwiSaver is a summary. For more information, visit www.kiwisaver.govt.nz.

# Joining the Scheme

You can join the Scheme by applying to us or through automatic enrolment if your employer has selected it as their preferred KiwiSaver scheme. To be eligible for membership, you must be a New Zealand citizen or entitled to live in New Zealand indefinitely and living or normally living in New Zealand. If you are currently a member of another KiwiSaver scheme, you can transfer your investment to the Scheme in most cases. If you have been automatically enrolled, you can choose to opt out between 14 and 56 days from the date you start your job. We reserve the right to reject your application. Additional information is available in the PDS Supplement provided to automatically enrolled employees.

### **Making investments**

Employed members can choose a rate of 3%, 4%, 6%, 8%, or 10% for KiwiSaver contributions, with 3% set as the default rate. Voluntary contributions can be made at any time. Employer contributions of 3% of gross (before-tax) salary or wages may also apply, although employers can choose a higher contribution rate. Tax will be deducted from employer contributions.

Members who are -self-employed or not working can make voluntary contributions by regular or occasional lump sum payments. There is no minimum contribution amount. Government contributions of up to \$521.43 per year (50 cents per dollar contributed) may be available for members aged 18 to 65.

You can contribute to the Scheme in the following ways:

Contribution method	Employment status			
	lf you are employed	lf you are self- employed*	lf you are not working	lf you are under 18
Payment through PAYE via your employer	1	1	_	$\checkmark$
Regular payment by automatic payment or direct debit to us	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Lump sum payment by automatic payment or direct debit to us or via the IRD	1	$\checkmark$	$\checkmark$	$\checkmark$

\* If you are self-employed and pay yourself through the PAYE system, you will be treated as an employee and will need to make employer contributions.

You can change your contribution rate or take a savings suspension, subject to some restrictions. You can also stop contributing to the Scheme when you reach your qualifying date (see below).

If you have permanently emigrated from Australia to New Zealand, or if you are a New Zealander returning from Australia, you may be able to transfer your money in an Australian complying superannuation scheme into the Scheme.

Your contributions will be invested in the investment options you have chosen.

## Withdrawing your investments

KiwiSaver aims to help you save for retirement, which means you can usually only access your investment when you qualify for New Zealand superannuation (currently age 65).

If you joined KiwiSaver (or a complying superannuation fund) before 1 July 2019, you'll generally need to be a member for five years before making a withdrawal, but you can opt out of this requirement by making a retirement withdrawal. If you opt out, you'll lose your eligibility for Government and employer contributions. Once you qualify for withdrawal, you can take regular or lump sum withdrawals or withdraw the full amount.

Early withdrawals are allowed in limited circumstances. The main types of early withdrawals available and what you can withdraw are set out below.

	Member contribution	Employer contribution	Government contribution	Savings transferred from an Australian complying Superannuation scheme
Purchase of first home <sup>1</sup>	$\checkmark$	$\checkmark$	$\checkmark$	-
Significant financial hardship <sup>2</sup>	$\checkmark$	$\checkmark$	-	$\checkmark$
Serious illness	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Permanent emigration (other than to Australia)	$\checkmark$	$\checkmark$	_	-
Permanent emigration (to Australia) <sup>3</sup>	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Retirement withdrawal of Australian savings from age 60	-	_	-	$\checkmark$

1. For a purchase of first home withdrawal, you must leave at least \$1,000, plus any money you transferred from an Australian complying superannuation scheme, in your account after the withdrawal.

If you received the \$1,000 kick-start contribution from the Government, you cannot withdraw this contribution when making a significant financial hardship withdrawal.
Your investment will be transferred to an Australian complying superannuation scheme (which is an Australian superannuation scheme that has membership criteria similar to KiwiSaver).

You can also transfer your investment to another KiwiSaver scheme at any time. You can only be a member of one KiwiSaver scheme at a time.

If you die, we will pay your investment to your personal representatives (the executors or administrators of your estate) or otherwise in accordance with law.

Withdrawals may also be required by law (for example, if a court orders the release of money from your account).

We may, in limited circumstances, suspend processing withdrawal requests (including where we cannot sell enough assets of a fund to satisfy a withdrawal request, or if we consider a withdrawal could be detrimental to other investors in a fund).

# How to switch between funds

You can switch your investment from one investment option to another investment option currently being offered under the Scheme at any time. A switch is treated as an application and withdrawal, so may incur a buy/sell spread. You can also change the investment options that your future contributions are allocated to by completing a change investment strategy form (available by contacting us) and providing it to us. We may, in limited circumstances, suspend processing requests to switch between investment options.

# 3. Description of your investment option(s)

# **Aurora Liquidity Fund**

#### Description:

Provides exposure to an actively managed portfolio of bank bills, floating rate notes and mainly shortterm deposits and securities, that targets capital security and liquidity. Environmental, Social and Governance characteristics are integrated into investment process where applicable.

#### Objective:

To provide a gross return above the return of the Bloomberg NZBond Bank Bill Index on a rolling 12-month basis.



100% income

#### **Risk Indicator\***



Minimum Suggested Investment Timeframe:

Up to 1 year

# **Aurora First Home Buyer Strategy**

#### Description:

Designed for first home buyers, aiming to provide stable short-term investment returns. It invests in mostly income assets, but also includes some growth assets. The portfolio is actively managed and includes cash, fixed interest, Australasian equities and international equities, infrastructure. Environmental, Social and Governance (ESG) and sustainability considerations are integrated into portfolio decisionmaking.

#### Objective:

To deliver returns exceeding the CPI by 2.25% per annum before fees and tax, over a suggested investment timeframe of 1+ years.

#### Target Investment Mix:



19% Growth assets, 81% Income assets.

# **Risk Indicator\***



Minimum Suggested Investment Timeframe:

lyear

### **Aurora Conservative Fund**

#### Description:

Diversified fund aiming to provide moderate investment returns. It invests in mostly income assets and includes some growth assets. The underlying portfolio is actively managed and includes cash, fixed interest, infrastructure, Australasian equities and international equities. Environmental, Social and Governance (ESG) and sustainability considerations are integrated into portfolio decision-making.

#### Objective:

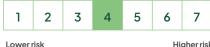
To deliver returns exceeding the CPI by 2.5% per annum before fees and tax, over a suggested investment timeframe of 3 to 5 years.





25% Growth assets, 75% Income assets.

#### **Risk Indicator\***



Minimum Suggested Investment Timeframe:

3 year



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## **Aurora Balanced Strategy**

#### Description:

Diversified strategy aiming to provide a balance between stability of returns and growth, by investing in a mix of income and growth assets. The underlying portfolio is actively managed and includes cash, fixed interest, infrastructure, Australasian equities and international equities. Environmental, Social and Governance (ESG) and sustainability considerations are integrated into portfolio decisionmaking.

#### Objective:

To deliver returns exceeding the CPI by 3.4% per annum before fees and tax, over a suggested investment timeframe of 6+ years.





Long term asset allocation: 58% Growth assets, 42% Income assets.

#### **Risk Indicator\***



#### Minimum Suggested Investment Timeframe:

6 years

# **Aurora Growth Fund**

#### Description:

Diversified fund aiming to provide capital growth over the long-term. It invests mainly in growth assets, but also includes some income assets. The underlying portfolio is actively managed and includes cash, fixed interest, infrastructure, Australasian equities and international equities. Environmental, Social and Governance (ESG) and sustainability considerations are integrated into portfolio decision-making.

#### Objective:

To deliver returns exceeding the CPI by 4.0% per annum before fees and tax, over a suggested investment timeframe of 10+ years.



80% Growth assets,

20% Income assets.



#### Minimum Suggested Investment Timeframe:

10 years

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# RetirementPlus

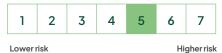


#### Target Investment Mix:



Long term asset allocation: 80% Growth assets, 20% Income assets.

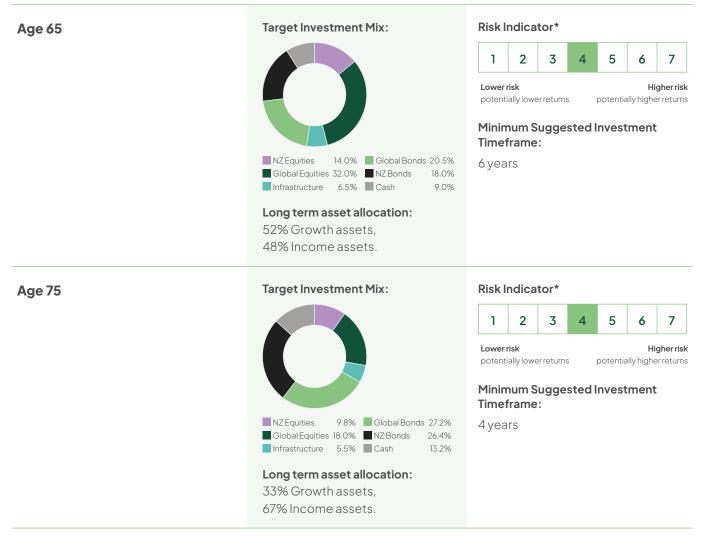
#### **Risk Indicator\***



potentially lower returns potentially higher returns

Minimum Suggested Investment Timeframe:

10 years



\* The RetirementPlus investment options have been in existence for less than 5 years. The actual returns of the underlying funds into which the RetirementPlus investment options invest have been used to calculate the risk indicators for the period 30 September 2021 to 31 March 2024. Market index returns (rather than the underlying funds' actual returns) have been used to calculate the risk indicators for the period 30 September 2021. The risk indicators may therefore provide less reliable indicators of the investment options' future volatility.

Responsible investment, including environmental, social, and governance considerations, is considered in the investment policies and procedures of the scheme as at the date of this product disclosure statement. For more information about Aurora Capital's Responsible Investing policy, visit <u>www.aurora.co.nz</u>.

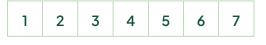
The SIPO for the Scheme sets out the investment policies and objectives for the Scheme. We may change the SIPO at any time in accordance with the trust deed and will notify you if we make any material changes.

The SIPO is available at <u>www.disclose-register</u>. <u>companiesoffice.govt.nz</u>. Material changes to the SIPO will be described in the Scheme's annual report. Further information about the assets in each fund can be found in the fund updates, located at <u>www.disclose-register</u>. <u>companiesoffice.govt.nz</u>.

# 4. What are the risks of investing?

# Understanding the risk indicator

Managed funds in New Zealand must have a standard risk indicator. The risk indicator is designed to help investors understand the uncertainties both for loss and growth that may affect their investment. You can compare funds using the risk indicator.





potentially higher returns

**Higher risk** 

See Section 3 for risk indicators of each investment option.

The risk indicator is rated from 1 (low) to 7 (high). The rating reflects how much the value of the fund's asset goes up and down (volatility). A higher risk generally means higher potential returns over time, but more ups and downs along the way.

To help you clarify your own attitude to risk, you can seek financial advice or work out your risk profile at www.sorted.org.nz/tools/investor-kickstarter.

Note that even the lowest category does not mean a risk-free investment, and there are other risks (described under the heading "Other specific risks") that are not captured by this rating.

This risk indicator is not a guarantee of a fund's future performance. The risk indicator is based on the returns data for the five years to 31 March 2024. While risk indicators are usually relatively stable, they do shift from time to time. You can see the most recent risk indicator in the latest fund update for the funds.

## **General investment risks**

Some of the things that may cause a fund's value to move up and down, which affect the risk indicator, are:

- Market risk: The risk that a market or a sector of a market that a fund invests in, declines.
- **Climate risk:** Climate risks include physical risk; which includes risk to assets and activities caused by the direct impact of changing weather patterns and natural catastrophes and transition risk which impact on assets of the transition to a low carbon economy.
- Individual financial product risk: The risk that changes in the financial condition or credit rating of an issuer of a financial product causes the value of a financial product held by a fund to decline.
- Liquidity risk: The risk that an investment is difficult to buy or sell and a fund suffers a loss as a result. The Aurora Conservative Fund and the Aurora Growth Fund may invest into private markets (including private debt and private equity). These investments are considered less liquid than publicly traded securities meaning they can take longer to sell than publicly traded securities or may not be able to be sold at all. The Investment Manager actively monitors the liquidity of these Funds and maintains a limited exposure to private market investments.
- **Currency risk:** The risk that changes in exchange rates cause the value of an international investment to reduce.
- **Credit risk:** The risk that issuers of fixed interest or cash investments do not pay interest and/or capital repayments when these are due.
- Interest rate risk: The risk that interest rates rise and the value of investments (in particular, fixed interest and cash investments) reduce.

# Other specific risks

- **ESG bias risk:** Funds biased to ESG assets face the following specific risks:
  - They may be more concentrated, and potentially more volatile, than a fund without similar restrictions.
  - There may be an additional cost to integrating ESG considerations, which could adversely impact returns.

- The market may not accurately value ESG factors.

See the OMI document on the offer register at <u>www.disclose-register.companiesoffice.govt.nz</u> for further information about the risks of investing in the Scheme.

# 5. What are the fees?

You will be charged fees for investing in the funds. Fees are deducted from your investment and will reduce your returns. If we invest in other funds, those funds may also charge fees. The fees you pay will be charged in two ways:

- Regular charges for example, annual fund charges. Small differences in these fees can have a big impact on your investment over the long term:
- One-off fees for example trading costs.

# **Annual Fund Charges**

These are as follows for the investment options detailed in this PDS:

Fund/Strategy	Annual Fund Charges (including GST) (% of the Fund's net asset value)
Aurora Liquidity Fund	0.40%
Aurora First Home Buyer Strategy	1.04%
Aurora Conservative Fund	1.25%
Aurora Balanced Strategy	1.40%
Aurora Growth Fund	1.50%

RetirementPlus	Annual Fund Charges (including GST) (% of the Fund's net asset value)
Age 50	1.50%
Age 65	1.38%
Age 75	1.29%

The charges outlined above include all normal day-today fund costs and expenses including the following:

# Annual fund charges:

- the management fee paid to us and the investment management fee paid to the investment manager;
- fees and expenses charged within any underlying funds that the funds may invest into;

- the supervisor's fee;
- costs incurred by us, the supervisor and the investment manager in carrying out each of our respective duties (including the fees charged by auditors, solicitors, valuers and other advisers);
- bank account charges applicable to the fund;
- costs for administration services, including unit registry, asset registry, Unit pricing and investment accounting costs and costs associated with the provision of financial information related to the fund;
- custody costs; and
- There is an ongoing advice fee of up to 0.40% p.a. (including GST) paid to your financial advice provider. If you have been referred to Aurora by a referral provider, a portion of this ongoing advice fee (of up to 0.25% p.a. including GST) may be paid to the referral provider. Referral providers include 3rd party entities such as external advice groups. This ongoing advice fee does not apply to the Aurora Liquidity Fund. Aurora pays the ongoing advice fee to your financial advice provider from their investment management fee. You should seek tax advice on whether you can seek a tax deduction by including the fee in your tax return.

The annual fund charges do not include any extraordinary expenses such as costs of any litigation or unitholder meetings.

# **Other charges**

In addition to the annual fund charges above, you will also be charged an account fee of \$36 per annum.

# GST

The GST treatment of each of these components varies. For example, GST is currently charged at 15% on the audit fee, while custody fees are an exempt supply for the purposes of GST. These percentages vary and may change in the future.

# Individual action fees and trading costs (% of amount contributed or withdrawn)

#### Individual action fees

There are no individual action fees currently being charged to members in the funds offered under this PDS.

#### **Trading costs**

Buy/sell spreads – When you buy or sell units in a fund, any buy or sell spread applicable at that time will be a cost to you. The buy/sell spreads belong to the fund and are not fees paid to us or any investment manager. The purpose of buy/sell spreads is to make sure that any transaction costs incurred as a result of a member buying or selling units in a fund are borne by that member, and not other members in the fund. GST is not charged on buy/sell spreads. Buy/sell spreads may change from time to time to reflect the latest trading costs and market conditions. For the most up to date buy/sell spreads see www.fundrock.com/fundrock-new-zealand/frnzdocuments-and-reporting/.

Buy/sell spreads for the investment options detailed in this table below are indicative and are as at the date of this PDS:

Fund/Strategy	Buy spread	Sell spread
Aurora Liquidity Fund	N/A	N/A
Aurora First Home Buyer Strategy	0.06%	0.06%*
Aurora Conservative Fund	0.08%	0.08%
Aurora Balanced Strategy	0.08%	0.08%*
Aurora Growth Fund	0.08%	0.08%
Aurora RetirementPlus	Duversed	Callenvood
Aurora RetirementPlus	Buy spread	Sell spread
Age 50	0.08%	0.08%*
Age 65	0.08%	0.08%*
Age 75	0.08%	0.08%*

\* The indicative buy/sell spread for the strategy is made up of the average of the indicative buy/ sell spreads in the underlying funds.

### Example of how fees apply to an investor

Anthony invests \$10,000 in the Aurora Growth Fund. He is charged a buy spread of 0.08%. This brings the starting value of his investment to \$9,992.

He is also charged management and administration fees, which work out to about \$149.88 (1.50% of \$9,992). These fees might be more or less if his account balance has increased or decreased over the year.

Over the next year, Anthony also pays other charges of \$36 in account fees.

### Estimated total fees for the first year

Total	: \$193.88
Other charges	: \$36.00
Fund charges	: \$149.88
Trading costs	: \$8.00 (Buy spread)

See the latest fund update for an example of the actual returns and fees members were charged over the past year.

This example applies only to the Aurora Growth Fund. If you are considering investing in other funds or investment options in the Scheme, this example may not be representative of the actual fees you may be charged.

# The fees can be changed

We can change fees from time to time. We can also add new fees. We may waive or decrease a management fee without notice. We may increase the management fee, or start charging additional fees, by giving you at least 30 days prior written notice. The rules about fee changes are in the trust deed, which can be found on the scheme register at <u>www.disclose-register.companiesoffice.</u> <u>govt.nz</u>.

We must publish a fund update for each fund showing the fees actually charged during the most recent year. Fund updates, including past updates, are available at www.disclose-register.companiesoffice.govt.nz.

# 6. What taxes will you pay?

The Scheme is a portfolio investment entity. The amount of tax you pay is based on your <u>prescribed investor</u> <u>rate</u> (**PIR**). To determine your PIR, go to <u>www.ird.govt.</u> <u>nz/roles/portfolio-investment-entities/find-my-</u> prescribed-investor-rate. If you are unsure of your PIR, we recommend you seek professional advice or contact Inland Revenue. It is your responsibility to tell us your PIR when you invest or if your PIR changes. If you do not tell us, a default rate may be applied. If the rate applied to your PIE income is lower than your correct PIR, you will be required to pay any tax shortfall as part of the income tax year-end process. If the rate applied to your PIE income is higher than your PIR, any tax over-withheld will be used to reduce any income tax liability you may have for the tax year and any remaining amount will be refunded to you.

# 7. Who is involved?

# About FundRock NZ Limited

FundRock is the manager of the Scheme. We are a specialist funds management firm offering a range of investment solutions for investors. Our contact details are below.

Level 2, Woodward House

1 Woodward Street

PO Box 25003

WELLINGTON 6140

Telephone: (04) 499 9654

Email: contact@fundrock.com

# Who else is involved?

Title	Name	Role
Supervisor	Public Trust	Supervisor of the Scheme under the FMC Act. Responsible for supervising us as manager of the Scheme.
Investment Manager	Aurora Capital Limited	Defines the investment mandate for each of the funds and reviews the mandate. Responsible for investing the assets of the funds. The investment manager is responsible for sales, marketing and client relationship management to support the funds.
Registrar	Apex Investment Administration (NZ) Limited	Appointed by us to manage registry functions relating to investors' contributions and withdrawals.
Custodian	Adminis NZ Limited	Appointed by Public Trust, as supervisor, to hold the assets of the Scheme on behalf of investors.
Investment Fund Administration Manager	Apex Investment Administration (NZ) Limited	Appointed by us to manage investment fund administration functions including fund accounting.

# 8. How to complain

Any complaints or problems with your membership should be directed to us for resolution through our internal dispute resolution process:

### FundRock NZ Limited

Level 2, Woodward House

1 Woodward Street

PO Box 25003

WELLINGTON 6140

Telephone: (04) 499 9654

Email: contact@fundrock.com

If you are not satisfied with the outcome of your complaint to us, you may refer the matter to the Supervisor for resolution through its internal dispute resolution process:

### **Public Trust**

Corporate Trustee Services

Private Bag 5902

WELLINGTON 6140

Telephone: 0800 371 471

Email: cts.enquiry@PublicTrust.co.nz

If your complaint is not able to be resolved through our internal dispute resolution process or that of the Supervisor you may refer your complaint to the dispute resolution scheme operated by the Insurance and Financial Services Ombudsman, an approved dispute resolution scheme under the Financial Service Providers (Registration and Dispute Resolution) Act 2008. We are a registered financial service provider and member of this scheme. The Insurance and Financial Services Ombudsman will not charge a fee to you to investigate or resolve a complaint. The contact details for the scheme are:

### Insurance and Financial Services Ombudsman

Level 2, Solnet House

70 The Terrace

PO Box 10-845

WELLINGTON 6143

Telephone: 0800 888 202

Email: info@ifso.nz

The Supervisor is also a member of an approved dispute resolution scheme, operated by Financial Services Complaints Limited (FSCL) - A Financial Ombudsman Service. If your complaint to the supervisor has not been resolved, you can refer it to FSCL. The contact details for the scheme are:

# Financial Services Complaints Limited – A Financial Ombudsman Service

PO Box 5967

WELLINGTON 6140

Telephone: 0800 347 257

Email: complaints@fscl.org.nz

The FSCL scheme is an independent external ombudsman and dispute resolution service that has been approved by the Minister of Consumer Affairs under the Financial Service Providers (Registration and Dispute Resolution) Act 2008. FSCL will not charge a fee to any complainant to investigate or resolve a complaint.

In addition, Aurora Capital is a member of the Financial Dispute Resolution Service (**FDSR**). FDSR can be contacted on 0508 337 337.

# 9. Where you can find more information

Further information relating to the Scheme, including financial statements, annual reports, quarterly fund updates, the trust deed for the Scheme, and SIPO is available on the offer register and the scheme register at <u>https://www.disclose-register.companiesoffice.</u> <u>govt.nz/</u>. A copy of information on the offer register or scheme register is available on request to the Registrar of Financial Service Providers.

You will also be sent an annual tax statement, which will include the amount of PIE income allocated to you and the amount of tax paid at your chosen PIR.

You can find general information about us on our website <u>www.fundrock.com</u>.

# 10. How to apply

To become a member of the Scheme, please complete the online application process at <u>www.aurora.co.nz</u>, or complete an application form, which is available from us or by emailing hello@aurora.co.nz. This can be returned to us or to hello@aurora.co.nz.